



2010 annual results

Operating income multiplied by 2.7

Net result: + 89%

The Board meeting held on April 12th, 2011 has approved the accounts for 2010 fiscal year. These accounts have been reviewed by our external Auditors.

| En M€ | 2009 | 2010 |
|--------------------------|-------------|----------------|
| Sales | 1 127.6 | 1 310.9 |
| Operating income | <i>13.7</i> | <i>*37.5</i> |
| Earning before tax | 11.4 | <i>*35.8</i> |
| Income tax liability | (2.9) | <i>*(20.2)</i> |
| Net result | 8.5 | 15.6 |
| Net result (Group share) | 7.4 | 14.0 |

Following the change in French business tax law effective January 1, 2010, part of this new tax calculated on added value (CVAE), has been recorded as income tax liability for 15 M€, in accordance with IFRS.

Sales up to 16.3%

In 2010, Group CRIT sales amounted to € 1 310.9 million, up to 16.3%. This growth is at constant scope. As expected, this exercise allowed the Group to come back to a sustained growth in a favourable general environment. Temp.& Recruitment business as well as Airport activities contributed to this evolution.

In Temp. & Recruitment business (83.5% of total sales), sales amounted to € 1 093.9 million (+15.9%). In France, sales amounted to € 1 009.1 million (+ 16.7%). The final part of the year has been particularly dynamic with a fourth quarter, up 20% to € 270.6 million. Abroad, sales amounted to € 84.8 million (+7.3%). Spain strongly contributed with sales above than € 50 million (+12.4%).

In Multiservices (16.5% of total sales), sales amounted to € 233.7 million (+18%). This strong performance stems from the Airport activities with sales of € 175 million (+29%). This evolution benefited from the new contracts signed since the extension of the scope of intervention of Group Crit in Roissy and Orly, which represented sales of almost € 50 million on the whole year.

Strong growth in results: operating income up to 64% excluding CVAE

The sustained growth of the activity goes along with a strong increase in results.

Operating income reached € 37.5 million vs. € 13.7 million en 2009. Following a change in the French business tax law (CVAE), the operating income is favourably impacted by € 15 million, now recorded as income tax. Excluding the CVAE impact, operating income increase by 64%.

In Temp.& Recruitment business, operating income worked out at € 31.7 million vs. € 11.4 million in 2009. In France, operating income stood at € 30.7 million. Operating margin increased twofold at 3% of sales. International activities are profitable with an operating income of € 1 million.

In Multiservices, operating income amounted to € 5.8 million vs. € 2.3 million in 2009. The operating margin of Airport activities strongly improved, representing 3.7% of sales vs 1.7% in 2009.

Income tax amounted to €20.2 million of which € 15 million of CVAE. Net result (Group share) increased by 89% to €14 million.

Net cash above € 40 million

With € 191.6 million shareholder's equity and a net cash and cash equivalent of € 41 million, the Group benefits from a solid financial structure which gives the ability to take full advantage of recovery and consider new operations of acquisitions to accelerate its development.

Favourable outlooks for 2011

Temp. & recruitment business : all the indicators are positive Offensive strategy abroad

With a less favourable base effect, the Group should continue to realize a sustained growth. In France, the number of temp. employees increased by more than 20% in Q1 2011. This good visibility on the French market allows the group to have new ambitions abroad. Strengthening of positions in the five countries where the Group is present (Spain, Germany, Switzerland, Morocco, Tunisia) and the search for external growth opportunities will conduct this offensive strategy. The objective of the Group is to double its international sales within three years.

Airport : consolidation of leadership in growth and profitability

In Airport activities, the Group intends to consolidate its n°1 position on the French market. The air traffic recovery and the potential of new airlines companies commercial gain will contribute to support the growth. Abroad, the successful establishment in the African continent will keep on in new countries and in new activities. On a medium range, International will become an important growth relay. Profitability optimization will remain a priority both in France and abroad.

Dividend : up 25%

Given this favourable outlooks, it will be proposed to the general meeting of shareholders on June 27, 2011, the payment of a dividend of € 0.25 per share, corresponding to 20% of the result net group share, up 25% from 2010.

Group CRIT is one of the leaders in Human Resources services in France. Parallel to its core business, the group profits from a strong positioning in the sector of Airport Assistance. Listed on compartment B of NYSE Euronext Paris, Group CRIT is part of indices CAC Mid&Small 190 and SBF 250.

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